Glossary-508-MM.pdf or call 1-855-756-4448 to request a copy.

Coverage Period: 09/01/2023 – 08/31/2024 Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-855-686-8517 or at www.bcbsil.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.cms.gov/CCIIO/Resources/Forms-Reports-and-Other-Resources/Downloads/UG-underlined terms see the Glossary.

| Important Questions | Answers | Why This Matters: |
|--|--|---|
| What is the overall deductible? | For In-Network: \$1,100 Individual/\$3,300 Family For Out-of-Network: \$2,200 Individual/\$6,600 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. Certain <u>preventive care</u> , services that charge a <u>copay</u> , <u>prescription drugs</u> and emergency care services are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | For In-Network: \$1,800 Individual/\$5,400 Family For Out-of-Network: \$5,100 Individual/\$15,300 Family Affordable Care Act(ACA) Cost Share Maximum for In-Network services: \$6,600 individual/\$13,200 Family | The <u>out-of-pocket limit</u> including the ACA Cost Share Maximum for In-Network Services is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit?</u> | Premiums, balanced-billed charges, copays, skeletal adjustment, expenses in excess of the lifetime of calendar year maximums. and healthcare this plan doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit.</u> Network medical copayments and prescription drug copayments will count towards the ACA Cost Share Maximum for In-Network Services. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.bcbsil.com or call 1-855-686-8517 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider might</u> use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before you get services</u> . |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |

Revised 6/13/2023



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common Somines Vey May Need | | What You Will Pay | | Limitations, Exceptions, & Other Important |
|---|---|---|---|---|
| Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information |
| | Primary care visit to treat an injury or illness | \$25 <u>copay</u> /visit; <u>deductible</u> does not apply | 35% coinsurance | None |
| If you visit a health care provider's office | <u>Specialist</u> visit | \$30 <u>copay</u> /visit; <u>deductible</u> does not apply | 35% coinsurance | None |
| or clinic | Preventive care/screening/ immunization | No Charge; <u>deductible</u> does not apply | 35% coinsurance | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| If you have a test Solution Solution | <u>Preauthorization</u> may be required; see your benefit booklet* for details. When a covered member uses the services of an <u>In-Network</u> | | | |
| | , | 15% coinsurance | 35% coinsurance | Independent Lab provider there will be no out-of-pocket expense to the member and covered services will be covered at 100%. |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com</u>.

| Common | | What You Will Pay | | Limitations Evacutions 9 Other |
|---|------------------------------|--|--|--|
| Common Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Generic drugs | \$12 <u>copay/prescription</u> (retail) – 30-day supply \$30 <u>copay/prescription</u> (mail order) – 90-day supply; <u>deductible</u> does not apply | \$12 <u>copay</u> /prescription (retail) – 30-day supply; <u>deductible</u> does not apply | 30-day retail / 90-day mail Certain women's <u>preventive services</u> will be covered with no cost to the member. For a full list of these prescriptions and/or services, please contact Customer Service. |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.bcbsil.com. | Preferred brand drugs | \$25 <u>copay/prescription</u> (retail) – 30-day supply \$55 <u>copay/prescription</u> (mail order) – 90-day supply; <u>deductible</u> does not apply | \$25 <u>copay</u> /prescription (retail) – 30-day supply; <u>deductible</u> does not apply | Payment of the difference between the cost of a brand name drug and a generic may be required if a generic drug is available. Dispensing limit may apply to certain drugs. Physician administered drugs are paid under medical. |
| | Non-preferred brand drugs | \$40 <u>copay/prescription</u> (retail) – 30-day supply \$100 <u>copay/prescription</u> (mail order) – 90-day supply; <u>deductible</u> does not apply | \$40 <u>copay</u> /prescription (retail) – 30-day supply; <u>deductible</u> does not apply | You have the option to fill the first two months of a newly prescribed Brand Name maintenance medication at a network retail pharmacy. After the first two fills you are required to fill a 90-day supply through Home Delivery. |
| | Specialty drugs | Copay plus 3% of drug cost up to a maximum of \$150 copay per prescription (retail); deductible does not apply | Not Covered | Prior <u>authorization</u> may be required. Specialty retail limited to a 30-day supply. You are required to purchase self-administered specialty drugs through Accredo Specialty Pharmacy. |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com</u>.

| Common | | What You Will Pay | | Limitations Exceptions & Other Important | |
|--------------------------------|--|---|---|--|--|
| Common Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$250 <u>copay</u> /admission plus15% <u>coinsurance</u> | \$550 <u>copay</u> /admission plus 35% <u>coinsurance</u> | In-Patient Hospital admission and Outpatient Surgical copay has a combined max of 3 <u>copays</u> per person per calendar year. <u>Preauthorization</u> may be required. | |
| | Physician/surgeon fees | 15% coinsurance | 35% coinsurance | None | |
| | Emergency room care | \$300 <u>copay</u> /visit plus 15% <u>coinsurance;</u> <u>deductible</u> does not apply | \$300 <u>copay</u> /visit plus 15% <u>coinsurance;</u> <u>deductible</u> does not apply | Emergency room <u>copay</u> waived if admitted. | |
| If you need immediate medical | Emergency medical transportation | 20% coinsurance | 20% coinsurance | Preauthorization may be required for non-emergency transportation; see your benefit booklet* for details. | |
| attention | <u>Urgent care</u> | Facility: \$40 copay/visit plus 10% coinsurance; deductible does not apply Physician: 10% coinsurance | Facility: \$40 copay/visit plus 10% coinsurance; deductible does not apply Physician: 10% coinsurance | None | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$250 <u>copay</u> /admission plus15% <u>coinsurance</u> | \$550 <u>copay</u> /admission plus 35% <u>coinsurance</u> | In-Patient Hospital admission and Outpatient Surgical copay has a combined max of 3 copays per person per calendar year. Preauthorization required. | |
| | Physician/surgeon fees | 15% coinsurance | 35% coinsurance | None | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com</u>.

| Common | | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|--|---|--|--|---|--|
| Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$25 <u>copay</u> /visit; <u>deductible</u> does not apply 15% <u>coinsurance</u> for other outpatient services | 35% coinsurance | PCP <u>copay</u> applies to psychotherapy office visit only. <u>Preauthorization</u> may be required; see your benefit booklet* for details. | |
| abuse services | Inpatient services | \$250 <u>copay</u> /admission plus15% <u>coinsurance</u> | \$550 <u>copay</u> /admission plus 35% <u>coinsurance</u> | In-Patient Hospital admission and Outpatient Surgical copay has a combined max of 3 copays per person per calendar year. Preauthorization required. | |
| | Office visits | \$25 <u>copay</u> /visit; <u>deductible</u> does not apply | 35% coinsurance | Copay applies to first prenatal visit (per pregnancy). Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity | |
| If you are pregnant | Childbirth/delivery professional services | 15% <u>coinsurance</u> | 35% coinsurance | care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) | |
| | Childbirth/delivery facility services | \$250 <u>copay</u> /admission plus15% <u>coinsurance</u> | \$550 <u>copay</u> /admission plus 35% <u>coinsurance</u> | In-Patient Hospital admission and Outpatient Surgical copay has a combined max of 3 copays per person per calendar year. Preauthorization may be required. | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com</u>.

| Common | | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|--|----------------------------|---|---|---|--|
| Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information | |
| | Home health care | 15% <u>coinsurance</u> | 35% coinsurance | Preauthorization may be required. | |
| | Rehabilitation services | 15% coinsurance | 35% coinsurance | 20 visits per calendar year per therapy; | |
| | Habilitation services | 15% coinsurance | 35% coinsurance | then medical review required. <u>Preauthorization</u> may be required. | |
| If you need help recovering or have other special health | Skilled nursing care | \$250 copay/admission plus15% coinsurance | \$550 copay/admission plus 35% coinsurance | Preauthorization may be required. | |
| needs | Durable medical equipment | 15% coinsurance | 35% coinsurance | Benefits are limited to items used to serve a medical purpose. <u>DME</u> benefits are provided for both purchase and rental equipment (up to the purchase price). <u>Preauthorization</u> may be required. | |
| | Hospice services | \$250 <u>copay</u> /admission plus15% <u>coinsurance</u> | \$550 <u>copay</u> /admission plus 35% <u>coinsurance</u> | Preauthorization required. | |
| If your child needs dental or eye care | Children's eye exam | Not Covered | Not Covered | The <u>plan</u> only covers vision screening services required by federal law. | |
| | Children's glasses | Not Covered | Not Covered | None | |
| | Children's dental check-up | Not Covered | Not Covered | The <u>plan</u> only covers dental screening services required by federal law. | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com</u>.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult)

Chiropractic care

Long term care

- Routine eye care (Adult)
- Non-emergency care when traveling outside the U.S.
- Routine foot care (with the exception of person diagnosed with diabetes)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture

- Hearing aids
- Bariatric surgery (for treatment of morbid obesity)
- Infertility treatment

• Private-duty nursing (with the exception of inpatient private duty nursing)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-855-686-8517, U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-855-686-8517or visit www.bcbsil.com, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact the Illinois Department of Insurance at (877) 527-9431 or visit http://insurance.illinois.gov.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-686-8517.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-686-8517.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-686-8517.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-686-8517.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of <u>in-network</u> pre-natal care and a hospital delivery)

| The plan's overall deductible | \$1,100 |
|-------------------------------|-------------|
| Primary care physician | \$25 |
| <u>copayment</u> | |
| ■ Hospital (facility) both | \$250 + 15% |
| ■ Other coinsurance | 15% |

This EXAMPLE event includes services like:

Primary care physician office visits (prenatal)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,687 |
|--------------------|----------|
|--------------------|----------|

In this example, Peg would pay:

| <u>Cost Sharing</u> | | | | |
|----------------------------|---------|--|--|--|
| <u>Deductibles</u> | \$1,100 | | | |
| <u>Copayments</u> | \$285 | | | |
| <u>Coinsurance</u> | \$700 | | | |
| What isn't covered | | | | |
| Limits or exclusions | \$60 | | | |
| The total Peg would pay is | \$2,145 | | | |

Managing Joe's type 2 Diabetes

(a year of routine <u>in-network</u> care of a well-controlled condition)

| The plan's overall deductible | \$1,100 |
|-------------------------------|------------|
| Primary care physician | \$25 |
| <u>copayment</u> | |
| Hospital (facility) both | \$250 +15% |
| Other coinsurance | 15% |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Exam | ple Cost | \$5,601 |
|-------------------|----------|---------|

In this example, Joe would pay:

| <u>Cost Sharing</u> | |
|----------------------------|---------|
| <u>Deductibles</u> | \$912 |
| Copayments | \$671 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$22 |
| The total Joe would pay is | \$1,605 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$1,100 |
|---------------------------------|-------------|
| Primary care physician | \$25 |
| copayment | |
| ■ Emergency Room | \$300 + 15% |
| Other coinsurance | 15% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

In this example, Mia would pay:

| Cost Sharing | |
|----------------------------|---------|
| <u>Deductibles</u> | \$1,100 |
| Copayments | \$365 |
| Coinsurance | \$158 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$1,623 |

Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator Phone: 855-664-7270 (voicemail)

300 E. Randolph St. TTY/TDD: 855-661-6965 35th Floor Fax: 855-661-6960

Chicago, Illinois 60601 Email: CivilRightsCoordinator@hcsc.net

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services Phone: 800-368-1019 200 Independence Avenue SW TTY/TDD: 800-537-7697

Room 509F, HHH Building 1019 Complaint Portal: https://ocrportal.hhs.gov/ocr/or/portal/lobby.jsf Complaint Forms: https://ocrportal.hhs.gov/ocr/office/file/index.html