



Dear Member,

If you are receiving this letter, it is because Meritain's records indicate that you were covered through the prior dental carrier, United Health Care as of August 1, 2010.

As you are aware, the voluntary dental program offered through Egyptian Area Schools Employee Benefit Trust is now being administered through Delta Dental of Illinois as of September 1, 2010.

Since your voluntary dental coverage with United HealthCare Insurance Company ended as of August 31, 2010, we want to make sure you are aware of how to handle any outstanding claims for dental services received prior to September 1, 2010.

Please submit those outstanding dental claims incurred prior to September 1, 2010 to the following for processing:

Meritain Health
P. O. Box 853921
Richardson, TX 75085-3921
(800) 844-7979

It is important to note that Meritain Health will no longer process any voluntary dental claims for dental services incurred on or after September 1, 2010 as of November 30, 2010. If your claim for services prior to September 1, 2010 is received after November 30, 2010 your claim will be denied. Please submit these claims at your earliest convenience.

The Group Insurance Certificate for Egyptian Area Schools Employee Benefit Trust states:

Benefits After Termination of Insurance

The only Dental Benefits that will be paid on behalf of a covered person after the covered person's Dental Insurance ends shall be for covered dental charges incurred for treatment that: (a) is rendered while the covered person is insured for the Dental Insurance; and (b) is completed within 30 days of the date the covered person's Dental Insurance ends.

Based on this provision, please make sure all dental claims that were incurred before September 1, 2010 are submitted no later than October 30, 2010. If you have any questions please contact Meritain Health at (800) 844-7979.

Thank you for your attention to this.

Sincerely,

Meritain Health