

From: Karen Giles [karen.giles@meritain.com]
Sent: Tuesday, November 30, 2010 1:04 PM
Subject: Egyptian-UPDATED SUMMARY OF BENEFITS including Prescription Drug Changes Effective January 1, 2011
Attachments: SOB BRONZE PLAN EFF 1-1-11 with rx changes 11-30-10.pdf; SOB GOLD PLAN EFF 1-1-11 with rx changes 11-30-10.pdf; SOB PLATINUM PLAN EFF 1-1-11 with rx changes 11-3-10.pdf; SOB SILVER PLAN EFF 1-1-11 with rx changes 11-30-10.pdf



This email is being sent to all of the Superintendents, Board of Managers Members and Bookkeepers we have on file for the Egyptian Trust. If you received this email in error please forward to the appropriate party and contact Krista Breakfield at the Metro East Service Office of Meritain Health to update the contact information.

Dear Participating Employer Group ~

On November 8, 2011 the Board of Managers voted to make changes to the Prescription Drug Program that will become effective on January 1, 2011. In light of such approved changes, the Summary of Benefits for the Platinum, Gold, Silver, and Bronze Plans had to be rewritten. You may recall that several of you received the color coded Schedule of Benefits at the Bookkeeper/Administration Meetings this past Summer. Those documents should be destroyed as they are no longer in effect.

Attached are copies of the updated January 1, 2011 Summary of Benefits including all benefits that become effective on that date. The Egyptian Trust website www.egtrust.org will be updated in the next 48 hours with the corrected January 1, 2011 Summary of Benefits.

As always, the Egyptian Trust relies on the individual employer groups to make their covered employees aware of the changes within the Egyptian Trust. We strongly recommend you distribute the appropriate attached Summary of Benefits to your covered employees before these changes become effective.

We are in the process of printing color coded Summary of Benefits. If you wish to receive a supply of the January 1, 2011 Summary of Benefits please send an email to Krista Breakfield at krista.breakfield@meritain.com indicating the Summary of Benefits (Platinum, Gold, Silver, and/or Bronze) and the number of each you will need. We will get the color coded copies to you as soon as possible.

Again, we remind you of the following information relative to the changes in your Prescription Drug Program~

- As these changes come just after the Home Delivery program was recently implemented on September 1, 2011, your members may experience some

confusion in their prescription drug benefits. While these changes become effective January 1, 2011, it should be noted if a member has already converted their "maintenance medications" to Home Delivery and wishes to continue using Home Delivery they may continue to do so with no change in copay. If a member is receiving a maintenance medication via Home Delivery, and wishes to switch to filling their maintenance medication at a local participating Maintenance Drug Network (MDN) they may do so on or after January 1, 2011 and will experience an increased copay.

- It will take some time to have changes programmed in Express Scripts system and educate the Customer Service Team relative to such changes. If members begin contacting Express Scripts prior to the changes being made in their system, the member can experience some frustration and confusion. It is recommended those members with questions relative to upcoming changes contact Scrip World at servicerequest@scripworld.com or call 1.800.830.2310 and a member of the Scrip World account management team will be able to assist in answering any questions or concerns they may have.
- Meritain Health collects all employee/member information from the employer group. This information is transmitted to all contracted vendors who work with the Egyptian Trust. Therefore, it is imperative any updates to a members information (such as address, phone numbers, etc.) are sent to Meritain Health. Changes can be made on line at www.meritain.com.
- This information will be detailed in the Winter Newsletter. Again, we rely on the employer groups to advise your membership of the availability of the newsletter indicating there are upcoming benefit plan changes outlined in the newsletter. Please be sure to distribute the information to your membership.

Sincerely,
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