



BlueCare Voluntary Dental Program



BlueCross BlueShield of Illinois

Beginning September 1, 2019 Blue Cross Blue Shield of Illinois (BCBSIL) will become the administrator of the fully insured voluntary dental program. If you are currently enrolled in one of the Ameritas voluntary dental plans your enrollment information will be transferred to BCBSIL.

Dental services provided by your dentist that are billed with a date of service on or after September 1, 2019 are eligible for consideration under the new BCBSIL Plan.

- Members will receive credit for the 2019 deductible, annual maximum, and orthodontia lifetime maximum benefits paid under the Dental Plan previously administered by Ameritas.
- Members will receive credit with BCBSIL for Ameritas rewards accumulated up until the BCBSIL Plan begins on September 1, 2019. Ameritas rewards will expire on December 31, 2020 if not used for services before that date.
- Members will be eligible to receive their remaining benefit period maximum and/or orthodontia lifetime maximum, which is the

difference between what Ameritas previously paid and the applicable maximums under the BCBSIL dental plans.

Below is information on how your orthodontia benefits will be administered under the BCBSIL Plan, if your orthodontia treatment started prior to September 1, 2019.

- BCBSIL will prorate the remaining active treatment balance (at 50%), for services received on/after September 1, 2019
- BCBSIL will need a complete treatment plan, which includes: total case fee, down payment amount, number of months in treatment, and banding date.
- You and/or your orthodontist will need to submit a claim to be reimbursed for your monthly treatments.

If you have any questions about the transition from Ameritas to Blue Cross Blue Shield of Illinois (BCBSIL) call Customer Service at 800-367-6401 between 8 a.m. and 6 p.m. (CT) Monday through Friday.

